PTO/SB/21 (08-03) Approved for use through 7/31/2006. OMB 0651-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. **Application Number** 09/779,092 TRANSMITTAL Filing Date 02/08/01 **FORM First Named Inventor** Hardy (to be used for all correspondence after initial filing) **Group Art Unit** 2643 600 Technology Center 2 Taylor, Barry W. **Examiner Name** Total Number of Pages in This Submission Attorney Docket Number 977-001 (RIC 00-031) ENCLOSURES (check all that apply) After Allowance Communication to ☐ Drawing(s) Fee Transmittal Form Group Appeal Communication to Board of Fee Attached Licensing-related Papers Appeals and Interferences Petition Appeal Communication to Group Amendment / Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Proprietary Information **Provisional Application** Power of Attorney, Revocation Status Letter Affidavits/declaration(s) Change of Correspondence Address Terminal Disclaimer Other Enclosure(s) Extension of Time Request (please identify below): Request for Refund Return Postcard Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement The Commissioner is authorized to charge any additional fees to Certified Copy of Priority Deposit Account No. 13-2491. Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm and Individual name

Signature

Date

March 24, 2004

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CERTIFICATE OF MAILING

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PATENT CASE NAME/NO. 977-001 (RIC 00-031)

23/A 3/31/04 8/L

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor:

Hardy

Serial No:

09/779,092

Filing Date:

02/08/01

Title:

METHOD AND APPARATUS

FOR ESTIMATING QUALITY IN A TELEPHONIC VOICE

CONNECTION

Group Art Unit: 2643

Examiner: Taylor, Barry W.

RECEIVED

RESPONSE

MAR 3 0 2004

Technology Center 2600

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Kathryn A. Watson

Commissioner for Patents P.O Box 1450 Alexandria, VA 22313-1450

RESPONSE TO THE EXAMINER'S OFFICE ACTION

Sir:

In response to the Office Action dated 12/24/2003, designated as Paper No. 22 in the above-captioned application, please enter the following Remarks and amendments:

Remarks begin on page 2 of this paper; and

Amendments to the Claims are reflected in the listing of claims which begins on page 13 of this paper; and

Amendments to the Specification begin on page 24.